



## Important News about Parent Communication

TUSD is implementing a new communication system called ParentLink to ensure families get accurate and important information in a timely manner. We will use ParentLink to communicate by email, phone and text (as authorized.)

*In order to make sure you receive notifications, we must have your correct email address and phone numbers.*

Here's a Q&A to help answer your questions. If you need more information, please contact your school office.

**Q: What information do I need to provide?**

A: Your email address and phone numbers.

**Q: How do I get it to you?**

A: ParentLink uses the contact information collected by your school's office. When you register for school, provide current and complete information. You can have multiple phone numbers and email addresses to ensure all parents are notified. If you've already registered, please check with your school office to make sure that we have an email address listed for you and that your phone number is correct.

**Q: What kind of notifications will I get?**

A: Emails, phone calls and eventually text messages (as authorized).

**Q: What will the messages say?**

A: The messages will inform you about attendance matters, emergencies and school or district news and events. Attendance messaging through ParentLink will begin in September 2014. Until then, your school will continue to use the system it used last year for notifications.

**Q: How many calls will I get?**

A: For attendance/tardiness issues, you could get as many as two calls a day.

**Q: Do I still need to call in if my child will be absent?**

A: Yes. Call in as early as possible to let office assistants know your child will be absent.

**Q: What should I do if I find out I missed a message?**

A: Call or visit your school office to update your contact information.

2014-2015 School Year